



NO-SHOW POLICY

It is important that your child receive his/her therapy services as scheduled. We respect your time and we expect ours to be respected as well. Your therapy time is reserved especially for you. Under the No-Show Policy, cancellation notice must be given *no less than two hours* prior to the appointment. If you fail to notify the Kidspeak Ltd. office or your child's therapist of your intent to cancel at least two hours before the scheduled appointment, you will be *charged a fee of \$30 per incident*. As long as you notify us of your desire to cancel your appointment according to the terms of this policy, you will not be charged this fee.

ATTENDANCE DUE TO ILLNESS POLICY

We are concerned about treating any child who is ill, as well as protecting other children and staff. Illness spreads rapidly; therefore, we have developed guidelines to help keep everyone healthy:

Symptoms:

Your child should not have therapy for 24 hours after starting antibiotics and/or antiviral medication, or 24 hours after the following symptoms:

- fever of 100 degrees or more
- vomiting
- diarrhea
- rash
- excessive coughing
- excessive yellow/green nasal drainage
- sore throat

Kidspeak, Ltd.
specialized speech & language and occupational therapy services

6936 garland lane north
maple grove, mn 55311
fax (763) 416-4530 tel. (763) 416-9313